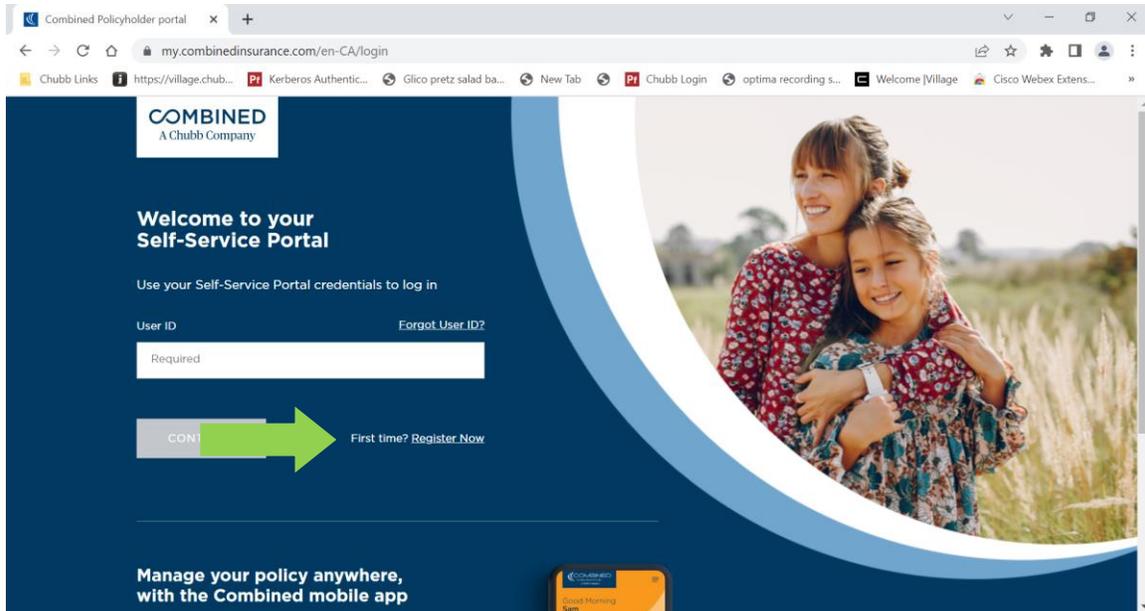
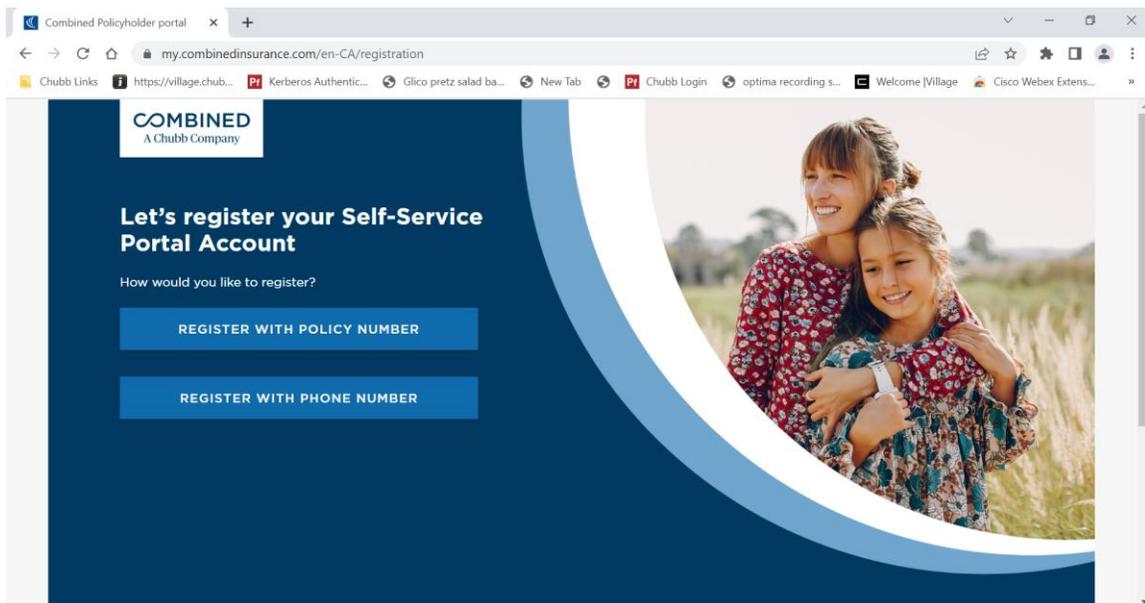


How to Register on the Self-Service Portal

- 1- Go to the Combined login page: <https://my.combinedinsurance.com/en-CA/login> and click on "First time? Register Now"



- 2- Customer will be provided the options to register with a policy number or with a phone number.



3- Customer then enters information requested below then selects “Find my account”.

Registration

Step 1: Find your account

Step 2: Link your email

Step 3: Create your account credentials

Let's find your account

Please make sure you type your name exactly the same as you did on your application so we can find your account.

First name Last name

Date of birth Last four digits of your policy number

Don't know your policy number? [Use your phone number instead](#)

FIND MY ACCOUNT

4- Customer selects how to receive the one-time passcode, either via a text message or via email. (In the below example, email was selected). Then customer clicks on “Send one-time passcode”.

Combined Policyholder portal

my.combinedinsurance.com/en-CA/success-user-info

Step 1: Find your account

Step 2: Link your email

Step 3: Create your account credentials

We found your account!

Before registering, we need to confirm your identity using a one-time passcode (OTP). Please choose from one of the options below.

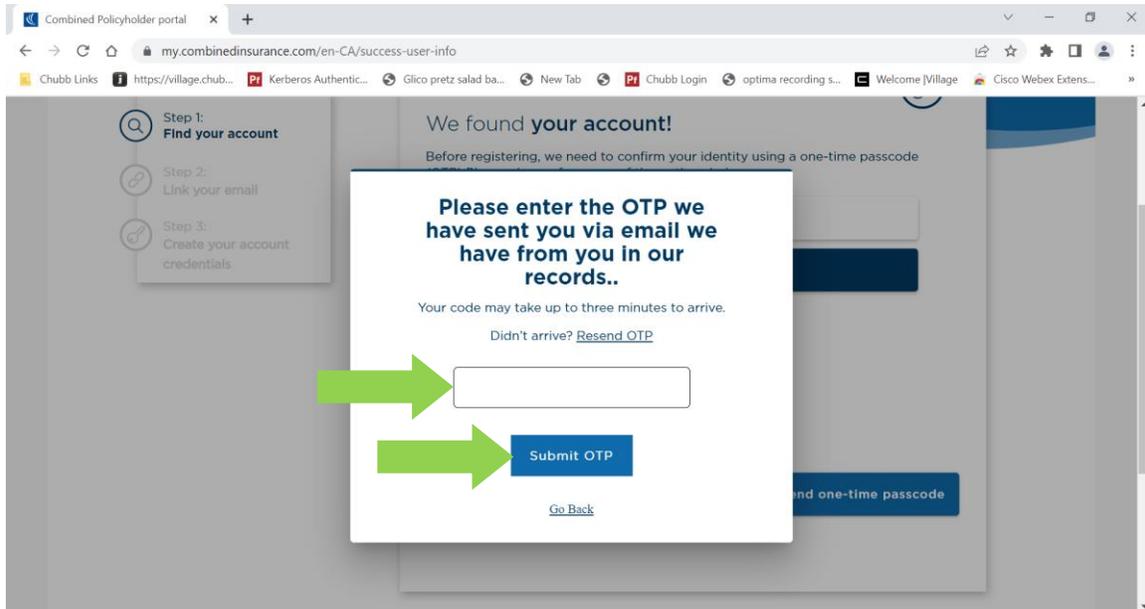
*** **5288

*****CAL@HOTMAIL.COM

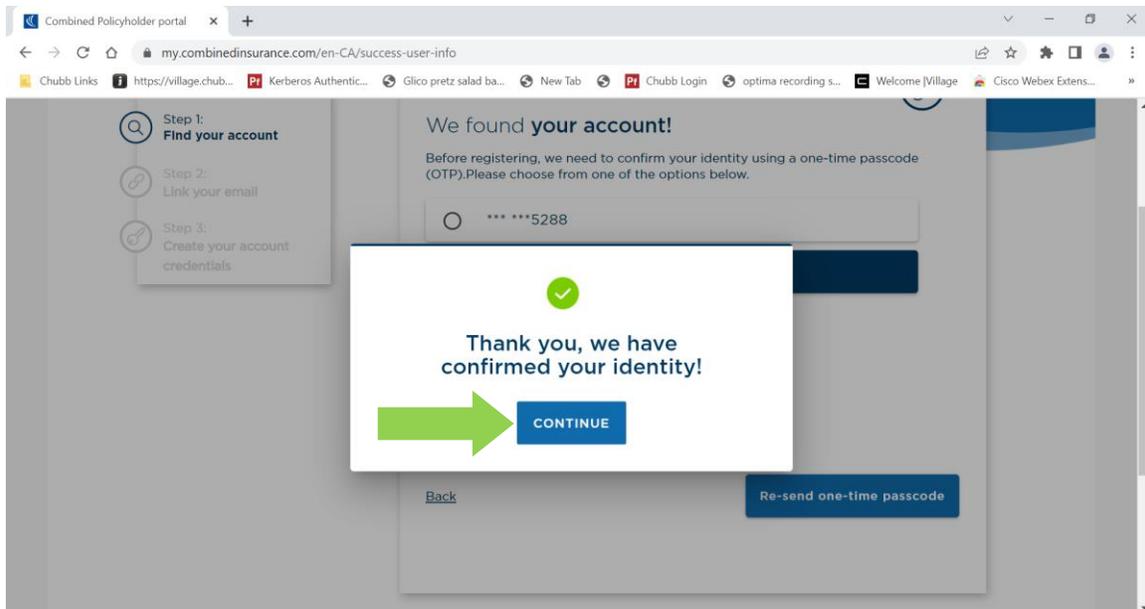
Don't have access to any of these? Please [Contact Us](#)

[Back](#) **Send one-time passcode**

- Customer needs to enter the one-time passcode (OTP) they received via text message or email. This passcode will expire in 15 minutes. Once the one-time passcode is entered, customer clicks on “Submit OTP”.



- A popup message will show that their identity has been confirmed. Select “Continue”.



9- Registration completed 😊

Once customer has created their own password, have them click on the **Submit** button and customer will be taken to the dashboard on the web. This will complete their registration.

COMBINED
HOME BILLING POLICIES CLAIMS SUPPORT English Español

Good Morning Elai
You've been with Combined insurance for 11 years. It's been great to have you with us.

My Billing
0 due
All of your policies are set up on auto-pay. Click here to manage.
[VIEW BILLING](#)

My Claims
1 active
You have no active claims.
[VIEW CLAIMS](#)

My Policies
2 active
You also have 1 inactive policies.
[VIEW POLICIES](#)

My Documents
2 policy documents
You can view or download your documents any time.
[VIEW DOCUMENTS](#)

You can't predict the future
But you can protect against it. Our Accident Champion is designed to help you and your loved ones if you have an accident - so you can focus on making a recovery.
[LEARN MORE](#)