



Dear Massachusetts Policy Holders,

In accordance with Bulletin 2020 – 30 issued by the MA DOI, Combined Insurance is informing you that if you are unable to make premium payments on your Combined insurance policy(ies) due to hardships created by the COVID-19 crisis, you can contact us to discuss payment options available to you in order to maintain your Combined coverage. You can contact us by phone at 800-225-4500 or at our website - [combinedinsurance.com](https://combinedinsurance.com).

If you are experiencing financial hardships as described under this order, please contact our Combined Customer Care team toll free 800-225- 4500, Monday thru Friday, between the hours of 7:30 AM through 6:00 PM to discuss your options. We would also like to remind you that you can access your policy information anytime online via the Combined Insurance Self-Service portal.

**Easy access when you want it, 24 hours a day, 7 days a week, 365 days a year! Go to <https://my.combinedinsurance.com>**